Job Title: Volunteer Driver Position



Organization: Mobile Meals of Toledo

Location: 2200 Jefferson Avenue, Toledo, OH 43604

**Days of the week available**: Primary volunteer delivery days are Tuesdays and/or Fridays between 9:00 am and 1:30 pm depending on the scheduled meal pick up site. There is an opportunity to deliver pet food separately from the meal delivery once a month. Occasionally, volunteers can offer meal support for special projects Tuesdays through Thursdays.

**Shift Time**: Meal delivery may take from one to two hours; certain routes could extend over that time frame. We will provide details of the route scheduled and send the pickup site instructions prior to the first meal delivery.

# Summary:

Pick up prepared meals and deliver them to the clients on a pre-determined route ensuring prompt service, providing a well check and reporting a change of condition if needed. This is a rewarding opportunity to make a difference in the lives of others and help combat hunger and maintain our clients' quality of life and independent living.

# Responsibilities:

- Recognize that for the clients on your route, you may be their only visitor or personal contact that day
- Help deliver meals to seniors' homes and assist with putting away meals if needed
- Follow all safety protocols and best practices for food handling
- Remember that as well as delivering much-needed nutrition, you need to observe the client's well-being and any changes in their condition by reporting it in the Mobile Meals app and in case of an emergency call 911 and then the office
- Be accountable, wear ID Badge and display Mobile Meals window cling on your vehicle
- · Use your own car and gas to deliver meals, be a safe driver
- Have a valid driver's license and automobile insurance
- Undertake training as requested and ask for support when needed
- Be aware that it is the volunteer's responsibility to see that the correct meal is delivered to the correct person by reading the label on each bag before delivery and matching the meals to the client's names on the route list
- · Be aware that the "average" Mobile Meals 'route delivers to approximately 10 to 12 clients
- Notify the Volunteer Coordinator, in advance if possible, if you are unable to deliver your scheduled route
- Be non-judgmental and remember that each client has been appropriately assessed before starting meal service, so don't judge a book by its cover
- Report route completion by logging each delivery in the Mobile Meals app at each stop
- Give notice as soon as you decide you no longer wish to continue volunteering

# Qualifications:

- Must be at least 18 years old
- Ability to lift and carry up to 20 pounds
- Ability to bend, reach, and climb in and out of your vehicle to access bags and deliver to clients, there may be steps or stairs to go up or down

- Seeing, hearing, sitting, walking on uneven surfaces, driving safely, talking and reporting client change of condition(s) as needed
- Cheerful and patient, providing friendly conversation and companionship
- A solid commitment to working with frail aged and people with disabilities
- Patient and compassionate, respectful and maintain client confidentiality
- Reliable and dependable
- Excellent interpersonal skills
- Able to work with minimal supervision
- Able to accept direction and guidance
- Able to read and understand directions
- Able to operate innovative technology, i.e. tablet, smartphone, and mobile application
- Knowledge of the geographic area of Toledo, Lucas County and surrounding service areas.

#### Benefits:

- · Make a difference in the lives of others
- Gain valuable volunteer experience
- Meet new people
- · Learn about the challenges of hunger and food insecurity
- · Have the opportunity to make a positive impact on your community

To Apply: Email us at volunteer@mobilemeals.org or contact the Volunteer Coordinator at 419-255 7806 x106. You may also fill out a volunteer interest form online at mobilemeals.org/contact-volunteering.

## Additional Information:

- We are looking for volunteers who are available to volunteer on a regular basis, but we are also open to volunteers who are only able to volunteer occasionally.
- We offer flexible scheduling options to accommodate your needs.
- We provide all of the necessary training and supplies for volunteers.

## We hope to hear from you soon!